



La Quinta Inn & Suites LAX Wraps Up Three-Year Renovation

NEW GENERAL MANAGER MICHAEL BLACKLEY SAID THE HOTEL HAS A WHOLE NEW LOOK

After a complete remodel that saw the La Quinta Inn & Suites LAX remake all of its 281 rooms as well as its lobby and restaurant, General Manager Michael Blackley said the hotel is looking better than ever.

"It came out really nice," said Blackley, who has served as GM for the past six months. "We renovated the rooms 100%, the public space 100%. It only took three years, but we're finally done and it looks great."

Blackley, who previously served as the general manager of the Embassy Suites Ontario, said the hotel is now primed to go after lots of new business and added that the remodel has helped spur even higher occupancy.

"November was a really good month for us," said Blackley, adding that the hotel operated at an 88% occupancy rate. "Room rates are staying steady, but with the remodel complete, we will certainly try to drive that rate."



WELCOME
Goldrup Takes Over The Westin

Gateway welcomes Mark Goldrup, who took over as General Manager of The Westin Los Angeles Airport in September. He previously served as General Manager of the Marriott Downtown at CF Toronto Eaton Centre. During his 30-year career, he has held numerous leadership positions including General Manager, Marriott Meon Valley Golf & Country Club and Director of Operations, Renaissance London Heathrow Hotel. Mark's passion and expertise has delivered excellent results across the balanced scorecard in various brands and markets. Goldrup was recognized with the 2017 Stephen G. Marriott Award for Distinguished Leadership for his efforts as Marriott Business Council Guidance Team Leader. He earned a Bachelor of Commerce, Hospitality and Tourism Management at Ryerson University in Toronto. Welcome to LA!

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calendar

BOARD MEETINGS:

Tue	January 14	8 – 9:30am – Westin LAX	5400 W. Century Boulevard
Tue	March 10	8 – 9:30am – Location TBD	

GATEWAY LOS ANGELES
5901 W. Century Boulevard, Suite #100
Los Angeles, CA 90045

DWP to Install New Water Line

NEW WATER INFRASTRUCTURE SET TO BE INSTALLED ON 98TH STREET BEGINNING IN JANUARY

LADWP's Century Trunk Line Unit 1 project is slated to get underway in January. The new water line will provide additional capacity, system flexibility and greater reliability to customers at LAX and across the City of Los Angeles. LADWP will replace an existing water pipeline originally installed in 1937 on Century Boulevard that is operating past its useful service life. Phase 1 is located primarily on 98th Street and will be installed by an LADWP contractor. Access to businesses will be maintained at all times. Advance notice of alternative traffic patterns and parking restrictions to accommodate construction will be provided to affected businesses. For schedule updates, visit ladwp.com/CenturyTrunkLine



LA QUINTA INN & SUITES LAX COMPLETES REMODEL

From all new guest rooms to a new lobby, the La Quinta Inn & Suites LAX is primed to please its guests.

GATEWAY MEMBERS DECK THE HALLS

Gateway members show off their holiday decorations as they celebrate the season.

DELIVERED fresh DAILY

FREE DOUGHNUT
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While Supplies Last
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This location only - 6151 W. Century Blvd. Los Angeles, CA 90045
Mon-Fri 5am - 7pm / Sat-Sun 5:30am - 7pm
Located inside The Coffee Bean and Tea Leaf

Krispy Kreme is Here!

The Coffee Bean and Tea Leaf located at 6151 Century Boulevard at The H Hotel/Homewood Suites Hotel is pleased to announce it now has Krispy Kreme Donuts delivered fresh daily!! The Coffee Bean and Tea Leaf now has Krispy Kreme Donuts available for sale along with all of your favorite Coffee Bean and Tea Leaf beverages. Stop by for a quick donut or purchase a dozen for your team at the office, for meetings, or holiday parties. The venue has easy in and out access and complimentary parking from Century Boulevard or from 98th Street. Stop by to try their seasonal selections or the original glazed. For a limited time, The Coffee Bean and Tea Leaf is offering a complimentary donut with any size beverage purchase.

Showing Off Their Holiday Spirit

Throughout the Gateway LA area, our member hotels and office buildings are bringing the holiday season alive. We hope you enjoy some snapshots of how our members are celebrating and ringing in the New Year!



LAWA CEO to Depart, Justin Erbacci Expected to Serve as Interim CEO

Los Angeles World Airports (LAWA) has announced the December 31 departure of Chief Executive Officer Deborah Flint, who has accepted a position as the President and CEO of the Greater Toronto Airports Authority, which operates Toronto Pearson Airport.



LAWA's ongoing modernization program and leads the integration of the capital development, guest experience, innovation, commercial strategy, information technology, environment and sustainability and operations and facility management functions at both LAX and Van Nuys airports.

Flint leaves LAWA with an incredible legacy, having successfully spearheaded the approval and start of construction on more than



\$14 billion in projects including the Automated People Mover train, Consolidated Rent-A-Car facility, Intermodal Transportation Facility – West, a new Airport Police Facility and bringing the Midfield Satellite Concourse almost to completion. Flint also helped usher in a new focus on technology and innovation, sustainability and improving the guest experience, which will continue to be a focus of LAWA.

The Board of Airport Commissioners will consider at its December 19 meeting the appointment of LAWA Chief Operating Officer Justin Erbacci as Interim CEO while BOAC conducts a search.

Erbacci joined LAWA in October 2016 as the Chief Innovation and Technology Officer and Deputy Executive Director, expanded his role to Chief Innovation and Commercial Strategy Officer in January 2018, and was named Chief Operating Officer in June 2019. As COO, he has overseen implementation and delivery of



WELCOME Embassy Suites New GM Alfonso Torres

Welcome to Alfonso Torres, the new General Manager at the Embassy Suites Hotel LAX. Alfonso began his hospitality career in 2001; and by 2002, he had joined the Embassy Suites LAX North team as a Night Auditor.

Eventually he came to manage the Sheraton Ontario Airport Hotel (2011-2015), Hilton Garden Inn LAX/EI Segundo (2015-2017), and most recently the Hilton Garden Inn Los Angeles/Hollywood (2017-2019).

"Of my nearly 20 years of hotel experience, over 10 years has been dedicated to the LAX market and 15 years to airport hotels," he said. "I've had the pleasure to work with several different brands throughout my career; Choice, La Quinta, Starwood, and Hilton; and I am truly excited and honored to have returned to the Embassy Suites as the General Manager."

Alfonso said he loves his hotel.

"This property has always been very special to me; it provided me with my initial experience in the hospitality industry and it was during my time at this property that I realized I wanted to make hospitality/hotels my career."



Holiday Luncheon Helps Support Local Non-Profits

Hundreds of people kicked off the holiday season in fine fashion at Gateway L.A.'s 15th Holiday Concert on November 26 at the LAX Marriott Hotel.

The event featured the Angel City Chorale, a community of voices that has uplifted people around the world for 25 years. The spirit and diversity of Los Angeles is reflected in their 160 voices, and attendees celebrated the holidays with sing-alongs and a variety of holiday classics and special performances.

Holiday Concert proceeds went to benefit a variety of local community non-profit organizations, including Airport Marina Counseling Service, a non-profit community mental health clinic; EmpowerTech, Los Angeles County's only non-profit organization devoted to bringing the latest in assistive technology to children and adults living with disabilities; and Westchester Family YMCA's Youth and Government program, a model legislature and court designed for high school students who are interested in learning more about our governmental process.

In addition, attendees donated hundreds of new toys to the Los Angeles Police Department's annual toy giveaway to benefit children in need.

"It was another spectacular event, and I am so proud of how our members and the community have come together every year to do good for our area," said Gateway's Executive Director Laurie Hughes. "Of course, Sue Fink and the Angel City Chorale were the highlight, and we're very excited that they will be back with us at next year's Holiday Concert."

Thank you, of course, to our headline sponsor: Los Angeles World Airports; and all of our event sponsors: the Drollinger Family Charitable Foundation, Seaview Investors, Inc., WallyPark/Joe's Airport Parking, Marriott LAX, Embassy Suites by Hilton LAX, Residence Inn by Marriott Los Angeles LAX, H Hotel Los Angeles and PSAV.

